

QUALITY POLICY

Omial has always based its expansion and its development on the high quality of the products and the service offered on the market, as per our Pay Off *Empowered Performance*.

OMAL believes that the continuous improvement is an essential factor for success that intends to pursue according following basic principles:

- **Consider the context of the organisation:** know the internal and external issues that can impact on strategic objectives and on the Quality Management System of OMAL, the factors and conditions that can affect products, services, investments and interested parties or be affected by them.
- **Consider the interested parties:** understanding the needs and the expectations of the interested parties, analyzing and answering to their present and future needs, offering products, solutions and services, able not only to meet the requirements, but also to overcome the market expectations, strengthens our ability to maintain and promote new investments, the vitality and continuous development of the our organization and increase our competitiveness and the trust in the OMAL brand.
- **Establish unity of purpose and direction of the organization through the involvement of Process Managers and employees all:** create and maintain an internal work environment that can become fully involved in achieving the organization's objectives.
- **Manufacture products at the level of the world's best competitors:** for the process industry and in particular for the Oil & Gas industry, able to meet market requests, in compliance with national and international standards (e.g. API6D, ASME, EN, ISO...).
- **Manage business activities and resources as a controlled process:** monitor the processes effectiveness and efficiency, establish improvement objectives and key performance indicators to measure their achievement.
- **Respect** the national and international applicable laws, concerning the health and the workers safety, the environment protection and the promotion of the social responsibility principles. Ensure the product safety, the end user protection.
- **Identify any risks and opportunities that could affect the effectiveness of the quality management system:** Identify and analyze the potential risk and evaluate the opportunities of improvement in the business process, assess and mitigate and establish contingency planning, to ensure the product conformity and the customer requirements satisfaction.



- **Improve the internal and external communications of the organization:** promote the information and the formation at every level in order to promote the increase of individual skills, the sharing of knowledge and experiences for continuous improvement.
- **Improve flexibility and readiness to give consistent responses to changing market or to the interested parties expectation:** select suppliers sensitive to the fundamental concept of quality, sustainability and collaborating in the service as a primary value.

According to these principles, OMAL promotes the continued increase of the organization planning and implementing, through the Quality Management System, the objectives and the resources for achieving them, ensuring communication and employees involvement, a continuous monitoring of processes and activities with impact on the quality of the products and services provided.

The management of environmental impacts, the Sustainability, the Corporate Social Responsibility, the Social Innovation and the Health and Safety Protection, constitute the fundamentals elements of OMAL strategy inspired by the core values of Omal: **Passion, Respect and Sense of Duty.**

Omali look to the future with the awareness that *The right balance between human and environment improves the quality of the life, ensuring a better world for future generations.*

The Mission that we respect every day makes us credible and reliable actors because *With the valves & actuators we manufacture we take care of the environment and we improve the quality of the life making safer and more reliable plants.*

Rodengo Saiano, 6 march 2018

A. Bonomi
CEO

