

EMPOWERED PERFORMANCE

QUALITY POLICY

OMAL S.p.A. Società Benefit





www.omal.com



EMPOWERED PERFORMANCE

Il giusto equilibrio tra uomo e ambiente migliora la qualità della vita, garantendo un

The right balance between human and environment improves the quality of life, ensuring a better world to

mondo migliore alle generazioni future.

future generations.

VISION & MISSION



RISPETTO RESPECT

Garantiamo un mondo migliore ai nostri figli.

Grazie ai nostri prodotti proteggiamo
l'ambiente che ci circonda e miglioriamo
concretamente la qualità della vita rendendo
più sicuri ed affidabili gli impianti.

We ensure a better world to our children.
Thanks to our products we take care of
the environment and we improve the
quality of life making safer and
more reliable plants.



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QUALITY POLICY

Omal has always based its expansion and its development on the high quality of the products and the service offered on the market, as per our Pay Off *Empowered Performance*.

OMAL believes that the continuous improvement is an essential factor for success that intends to pursue according following basic principles:

- Consider the context of the organisation, determine factors internal and external to the organization that may affect the achievement of OMAL's strategic objectives.
- Understand stakeholders' needs and expectations to meet their present and future needs, propose products, solutions and services, which can not only comply with requirements, but also to overcome the market expectations.
- Establish unity of purpose and direction of the organization through the involvement of Process Managers and employees all: create and maintain an internal work environment that can become fully involved in achieving the organization's objectives.
- Pursue energy efficiency of company processes, design, manufacture products and provide solutions to contribute to the decarbonization process of industry in the production, storage and transportation phases of fluids in the pharmaceutical, food, chemical, petrochemical, biofuels, power & energy sectors.
- Manufacture products with performances at the level of the world's best competitors able to meet market requests, in compliance with national and international standards (e.g. API6D, ASME, EN, ISO...) and to the global climate agreements to reduce greenhouse gas emissions to mitigate the effect of climate change.
- Manage business activities and resources as a controlled process: monitor the processes effectiveness and efficiency, establish improvement objectives and key performance indicators to measure their achievement.
- Respect the national and international applicable laws, concerning the product safety (i.e. PED, ATEX, MD European Directives for CE marking), the health and the workers safety protection, the environment safeguard and the social responsibility principles promotion.
- Identify any risks and opportunities that could affect the effectiveness of the quality management system: Identify and analyze the potential risk and evaluate the opportunities of improvement in the business process, assess and mitigate and establish contingency planning, to ensure the product conformity and the customer requirements satisfaction.
- Improve the internal and external communications of the organization: promote the information and the formation at every level in order to promote the increase of individual skills, the sharing of knowledge and experiences for continuous improvement.

Respond to new market needs and stakeholder expectations through partnerships with a supply chain sensitive to issues of quality, sustainability, and collaborating in the service.

According to these principles, OMAL promotes the continued increase of the organization planning and implementing, through the Quality Management System, the objectives and the resources for achieving them, ensuring communication and employees involvement, a continuous monitoring of processes and activities with impact on the quality of the products and services provided.

The management of environmental impacts, the Sustainability, the Corporate Social Responsibility, the Social Innovation and the Health and Safety Protection, constitute the fundamentals elements of OMAL strategy inspired by the core values of Omal: **Passion, Respect and Sense of Duty.**

OMAL look to the future with the awareness that The right balance between human and environment improves the quality of the life, ensuring a better world for future generations.

The Mission that we respect every day makes us credible and reliable actors because With the valves & actuators we manufacture we take care of the environment and we improve the quality of the life making safer and more reliable plants.

Amedeo Bonomi CEO OMAL S.p.A. Società Benefit

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